

Schedule of Service Charges

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1. Basic Banking Services

1.1 Account Services

Ref.	Description	Applicable Charges
1.1.1	Cheque Book Destruction Fee	NPR 750
1.1.2	Cheque Book issuance without submission of requisition slip	NPR 300
1.1.3	Standing Instruction at customer request	NPR 450 per instruction
1.1.4	Failure to execute Standing Instruction (placed at customer request) due to insufficient balance	NPR 250 per SI failure
1.1.5	Request of Account Statement	NilNPR 50 per month for repeat request
1.1.6	Request to retrieve Customer Advice/ documents	NPR 500 per adviceNPR 1000 per advice
1.1.7	Cancellation of "Good For Payment" Cheque	NPR 600
1.1.8	Issuance of Advance Payment Certificate/ duplicate copy	NPR 700
1.1.9	Issuance of NRB Cheque at the request of customer	NPR 600
1.1.10	Cancellation of NRB Cheque issued (at the request of customer)	NPR 300
1.1.11	Duplicate issuance of FD receipt	NPR 500 per receipt
1.1.12	Issuance of Draft	 0.2% or minimum NPR 500 for all currency drafts SWIFT Charge: NPR 1,000 Additional Charges: USD 5 (other bank charge) for USD DD issued through SCB GBP 25 (other bank charge) for GBP DD issued through SCB EUR 40 (other bank charge) for EUR DD issued through SCB NPR 350 (other bank charge) for INR DD
1.1.13	Cancellation of Draft	NPR 600 Additional Charges:

		 Other Bank's charge, if any (Actual charged by Correspondence Bank) SWIFT Charge NPR 1,000
1.1.14	Issuance of Managers Cheque at customer's request	NPR 500
1.1.15	Cancellation of Manager's Cheque	NPR 500
1.1.16	Cash withdrawal against Counter Cheque	NPR 300
1.1.17	C-ASBA Application Charge	NPR 5 per application
1.1.18	Issuance of special certificate/letter at the request of customer which does not fall under regular/standard banking services (Except Balance Certificate)	NPR 500
1.1.19	Redemption of Fixed Deposit (FD)/Recurring Deposit (RD) before maturity	Lowest interest rate of saving account (While opening of FD/RD or current time whichever is lower)

1.2 Payment Services

Ref.	Description	Applicable Charges
1.2.1	Outward Wire Transfer	 0.2% or minimum NPR 1,000 Additional: SWIFT charge of NPR 1,000 Plus Other Bank 's Charges if "OUR" (Actual basis)
1.2.2	Wire transfer - India through National Electronic Fund Transfer (NEFT)	0.2% or minimum NPR 1,000Additional Charges:SWIFT charge NPR 1,000.00NPR 500.00 flat (NEFT Charge)
1.2.3	Outward Wire Transfer (OUR)-OBC	MT 103 Sent in: GBP: GBP 30 EURO: EUR 35 JPY: JPY 7,500* USD: USD 25 AUD: AUD 35 AED: AED 100 CNY: CNY 40 INR: INR 250

		MT 202 Outward with instruction OUR, charges shall be as below: USD 20 EUR- EUR 25 GBP- GBP 30 JPY - JPY 400 CNY- CNY 60 AED- AED 50 AUD - AUD 15 Note: The above charges are exclusive of the additional charges that may be claimed by correspondent banks quoting the respective reference number of MT 103 or 202. *For OBC, in case of MT 103 Sent in JPY, additional lien of NPR 5,000 in customer account for 6 months from transaction date.
1.2.4	Wire Transfer (Swift) locally through NRB	 Up to NPR 5 Mio: NPR 500 plus SWIFT charge NPR 1,000 Above NPR 5 Mio: NPR 1000 plus SWIFT charge NPR 1,000
1.2.5	Refund of inward wire transfer - FCY Refund of inward wire transfer - INR	 USD 25 plus NPR 1,000 SWIFT charge INR 500 plus NPR 1,000 SWIFT charge
1.2.6	Other Bank's Charges (Inward remittance received in different currency)	Inward MT 103 USD - USD 10 EUR - EUR 10 GBP - GBP 10 JPY - JPY 3,000 For other currency (except INR) - USD 5 equivalent Inward MT 202 USD 5 and equivalent for all currency except INR, JPY and AED JPY - JPY 6,500 AED - AED 50 Note: The above charges are exclusive of the additional charges that may be claimed by correspondent banks quoting the respective reference number of MT 103 or 202.
1.2.7	Cheque returned Inward ECC due to insufficient fund.	NPR 700
1.2.8	MT 940/950 Charges (Monthly Fee)	USD 25 per month per account

2. Debit Card & ATM Fees

Ref	Description	Applicable Charges
2.1	VISA Card One-Time Fee (at issuance) (Same applies for replacement of lost / damaged card/Renewal)	 Upfront -NPR 1,500 for 5 years OR Installment -NPR 400 p. a. for 5 years Issuance of USD Debit Card against FCY Account -NPR 1,000 (one time till expiry)
2.2	Destruction of Uncollected Card	NPR 750
2.3	PIN Re-generation Fee	NPR 200
2.4	Green Pin (Debit Card)	Nil
2.5	Destruction of Uncollected Re-pin	NPR 100
2.6	Cash withdrawal in Visa Network in India	NPR 350 plus other Bank's charges
2.7	Cash withdrawal in Visa Network in Nepal (US on them i.e., Other Banks ATM)	NPR 15 per transaction.
2.8	Balance enquiry in VISA network in India/Nepal	Nepal: NPR 15 India: NPR 50
2.9	Linking new account to Debit Card	NPR 150
2.10	E-Commerce Enrollment Fee	Nil
2.11	Cash Withdrawal Fee (Own Terminal)	Nil
2.12	Balance Inquiry Fee (Own Terminal)	Nil
2.13	E-Commerce Annual Fee	Nil
2.14	Card Un-block Fee	NPR 350
2.15	Card less Cash (Express Money)/ Remit	Nil
2.16	ATM Access Fee: Them on Us (Foreign Cards-Visa/ MasterCard etc. at our ATM)	NPR 1,000
2.17	Card Replacement Fee	NPR 400
2.18	Dispute Management fee (Successful transaction case)	NPR 300

3. Credit Card

Ref	Description	Applicable Charges
3.1	Joining fee (One-time)	NPR 1,000
3.2	Annual Fee	Upfront- NPR 4,000 for 5 years OR Installment-NPR 1000 p. a. for 5 years
3.3	Card Reissuance / Replacement fee	NPR 1000 per card
3.4	Temporary Limit Change fee	NPR 750 per card
3.5	Permanent Limit Change fee	NPR 750 per card
3.6	E-Commerce 3D Secure Registration	Nil
3.7	E-Commerce 3D Secure Annual Fee (3D Secure Service)	Nil
3.8	E-Commerce 3D Secure Transaction Fee (3D Secure Service)	Nil
3.9	Cash advance fee with our ATM (On Us transaction)	NPR 200+2% of withdrawn amount
3.10	Cash advance fee with Other bank's ATM (Them on Us transaction)	 NPR 200 + 2% of withdrawn amount (NPR Transactions) NPR 300+2% of withdrawn amount (INR Transactions)
3.11	Credit Card Interest	2.25 % per month/27% per annum
3.12	Late payment fee	NPR 300 or 0.2 % per month whichever is higher
3.13	PIN Re-generation Fee	NPR 200
3.14	Balance Enquiry in Own ATM	Nil
3.15	Balance Enquiry in Other Bank ATM (Nepal/India)	Nepal: NPR 15 India: NPR 50
3.16	EMI Conversion Fee (Buy Now Pay Later Conversion)	Flat - NPR 500 per month for the EMI Period. Minimum Purchase Amount for Conversion: NPR 30K

4. USD Prepaid Card

4.1 USD Card - Travel Card

Ref	Description	Applicable Charges
4.1.1	Issuance of USD Prepaid Travel Card against NPR Account	NPR 1,000 (including Free 1st Top-Up)
4.1.2	Issuance of USD Prepaid Travel Card against FCY account	NPR 1,000
4.1.3	USD Prepaid Travel Card replacement Fee	NPR 1,000
4.1.4	Reload/Top Up Fee	NPR 400
4.1.5	Transaction Fee	
	Cash Withdrawal (Visa Network)	USD 5 plus other Bank's charges
	Balance Inquiry (Visa Network)	USD 1
4.1.6	PIN Re-generation Fee	NPR 200

4.2 USD Card - E-Commerce

Ref	Description	Applicable Charges
4.2.1	USD Prepaid E-Commerce Card (For Online Use Only)	 Issuance – NPR 700 (including Free 1st Top-Up) Reload/Top-up – NPR 400 per Top-up
4.2.2	E-commerce Transaction Fee	Nil
4.2.3	USD Prepaid E-Commerce Card replacement (If Lost)	NPR 700

5. Internet Banking (iBank) Services

Ref	Description	Applicable Charges
5.1	Subscription of Internet Banking (iBank)	 NPR 600 p.a. for Legal Person/ Corporate NPR 250 p.a. for Natural Person
5.2	 Transfer of funds in other banks accounts Fund transfer within Laxmi Sunrise Bank accounts 	NPR 10 (Flat using Fone pay network)Nil
5.3	Corporate Pay Service	 Enrolment fee: Nil Renewal fee: Nil Transaction Fee: As defined by NCHL as per the selection of transaction channel by the customer

6. Email Alert

Ref	Description	Applicable Charges
6.1	Email Alerts joining fee	 One Time Joining Fee for non-individual: NPR 400
		 One Time Joining Fee for individual: NPR 100
		 Annual fee (from subsequent year for both individual and non-individuals): NPR 100
		 NIL for all Cards transactions across all Card profiles
		(In the case of a joint account with a family member, one additional email alert joining/annual fee is free upon the customer's request)

7. Mobile Money

Ref	Description	Applicable Charges
7.1	Mobile Money Fee (Including iBankXP)	 Individual: NPR 250 per annum Corporate: NPR 600 per annum (In the case of a joint account with a family member, one additional SMS alert is free upon the customer's request)
7.2	PIN Resent Charge (Login and /or Transaction Password Pin)	Nil
7.3	Green Package	NPR 400 per annum Inclusions:
7.4	Transfer of funds in other banks accounts Fund transfer within Laxmi Sunrise Bank accounts	 NPR 10 (Flat using Fonepay network) NPR 8 (Flat using NPS Network) Nil
7.5	Pay bills: Mobile phone, landline, ADSL internet, credit card QR Merchant	Nil
7.6	Smart Fone Loan	 Loan Admin Fee – NPR 500 Interest Rate – 15% per annum

		 Late Payment Fee – NPR 300 (once in every 30 days) Penal Interest 2% per annum
7.7	Linking new account to Mobile Money	Individual: NPR 200 per annumCorporate: NPR 600 per annum
7.8	ON Card	 Joining fee- NPR 500 (one time) Annual fee-NPR 500 per annum. Interest Rate 1.75% per month/21% per annum Late Payment fee NPR 300 or 0.2 % per month whichever is higher.

8. Postage Charges

Ref	Description	Applicable Charges
8.1	Europe and USA	NPR 3,000
8.2	Other Countries	NPR 2,500
8.3	India	NPR 600
8.4	Nepal	NPR 250

9. Market Maker

Ref	Description	Applicable Charges
9.1	Management of Government Bonds (Subject to change in line with revisions by NRB)	Up to NPR 2Mio- 0.40%Above NPR 2Mio - NPR 8,000.00

10. Safe Deposit Locker

S.N.	Locker Type	Locker	Locker Size (H"XW"XD")	Security Deposit (NPR) (Lien Marked into CASA Account)	Annual Rent (NPR)
10.1	S.D.L. Type 1A/90 –A/A	A	4.92X6.89X19.37	10,000	3,000
10.2	S.D.L. Type 2B/60 – B/B	В	6.26X8.27X19.37	10,000	3,500
10.3	S.D.L. Type 1C/45 - 2A/C	С	5 X 13.86 X 19.37	10,000	4,000
10.4	S.D.L. Type 3D/40 – D/D	D	7.44X10.35X19.37	15,000	5,500
10.5	S.D.L. Type 2 – 2B/E	E	6.26X16.69X19.37	15,000	6,000
10.6	S.D.L. Type 1F/21 – 4AF	F	10.94X13.86X19.37	15,000	6,000

10.7	S.D.L. Type 3G/20 -2D/ G	G	7.44 X 20.87 X 19.37	15,000	6,000
10.8	S.D.L. Type 2 – 2B1/H1	Н1	12.64X8.27X19.37	15,000	6,500
10.9	S.D.L. Type 2 – 4B/H	Н	12.63X16.69X19.37	20,000	7,500
10.10	S.D.L. Type L2/10- 4D1/L2 L2 15.16X20.87X19.37			20,000	9,000
10.11	Locker Break Open in case of Key Lost		As per Acti	ıal	
10.12	Locker Surrender fee		Nil		

11. Trade Operations

11.1 Letter of Credit -Import

Ref	Description	Applicable Charges
11.1.1	Issuance of Letter of Credit (Irrevocable/ back-to-back/transferable)	 0.15% per quarter or part credit thereof, min NPR 3,000 (for industries) 0.25% per quarter or part credit thereof, min NPR 3000 (for trading companies)
11.1.2	Revolving -in the terms of value/validity	0.25% per quarter or part credit thereof, min NPR 3,000 drawing up to face value will be free of charges, thereafter 0.15% will be levied on each reinstatement of value/validity
11.1.3	Cancellations of L/C	NPR 2,000
11.1.4	SWIFT Communication charge (for L/C Issuance)	NPR 2,500
11.1.5	 Amendment For time extension of extension of expiry and / or increase in value Time extension within the same quarter OR Amendment other than time extension and increase in value. 	 0.15% per quarter or part thereof, min NPR 3,000 (for industries) 0.25 % per quarter or part credit thereof, min NPR 3,000 (for trading companies) NPR 2,000
11.1.6	BCI report sharing charge	NPR 1,000
11.1.7	Letter of Credit Overdrawn Commission	As per the issuance charge for overdraw amount or minimum NPR 2,000

11.2 Letter of Credit -Export

Ref	Description	Applicable Charges
11.2.1	Advising L/C Advising L/C amendment	NPR 3,000NPR 2,500
11.2.2	Confirmation Adding (Subject to prior arrangement)	As agreed with the customer.
11.2.3	 Transfer of Credit For a simple transfer of whole documentary credit For Partial transfer 	 NPR 3,500 0.125% of transferred value or minimum NPR 2,000

11.3 Bills - Import

Ref	Description	Applicable Charges
11.3.1	Commission on loan for import bill payment without limit or exhausted limit.	NPR 2,500
11.3.2	Import Bill Payment	NPR 2,000
11.3.3	Direct Reimbursement	As agreed with the customer for the import loan facility
11.3.4	Collection Bill received - DAP (Import bills without L/C)	0.25% on bill value or minimum NPR 2,500
11.3.5	Collection Bill received - DAA	0.5% or minimum NPR 2,500 per quarter
11.3.6	Acceptance (Usance L/C) Commission	0.10% per month or minimum NPR 2,500
11.3.7	SWIFT Communication Charge	NPR 1,500
11.3.8	Issuance of multiple Bi.Bi.Ni under single document	NPR 1,000 per Bi.Bi.Ni Form
11.3.9	Request to return import document (both under LC or Collection)	NPR 2,000; Plus applicable Postage/courier charge as per serial no. 8
11.3.10	Endorsement of copy documents/issuance of Delivery Order (DO)	NPR 1,000 for each set of documents
11.3.11	Discrepancy Fee	 USD 75 for L/C issued in USD EUR 75 for L/C issued in EUR GBP 75 for L/C issued in GBP JPY 7,000 for L/C issued in JPY INR 3,000 for L/C issued in INR NPR 3,000 for L/C issued in NPR

		 Equivalent USD 75 for L/C for all other currency Plus, SWIFT Communication Charges as per 11.3.7
11.3.12	Issuance of Credit Bi.Bi.Ni. without payment	NPR 1,000 Per Bi.Bi.Ni.

11.4 Bills - Export

Ref	Description	Applicable Charges
11.4.1	Export LC Documents Collection/Processing Fees	NPR 2,500 per set of documents, Plus applicable courier/postage charges as per the serial no. 8
11.4.2	Export Bill Purchased/Negotiated – Sight LC	Clean: Up to 15 days – 0.5% on Bill value Beyond 15 days – BR + up to 5% premium Discrepant: Up to 15 days – 0.75% on Bill value Beyond 15 days – BR + up to 5% premium
11.4.3	Export Bill Purchased/Negotiated – Usance LC (Clean /Discrepant)	BR + up to 5% premium
11.4.4	Cash Against Document (CAD)	NPR 1,000 per CAD
11.4.5	SWIFT fee (follow-up)	NPR 2,000
11.4.6	Export Cash incentive processing fee	0.5% on the incentive amount or minimum NPR 5,000
11.4.7	Issuance of Letter to custom office against export LC	NPR 1,000
11.4.8	Issuance of amendment letter to custom office against amendment of export LC	NPR 500
11.4.9	Overdue Export Bills (Sight/Usance)	Penal Charge of 2% per annum in addition to the bill purchased charge (from the due date till the date of realization)

11.5 Letter of Guarantee

Ref	Description	Applicable Charges
11.5.1	Issuance Fee - Bid Bond	0.375% per quarter & part thereof or minimum NPR 2,500
11.5.2	Issuance Fee – Performance Bond	0.4% per quarter & part thereof or minimum NPR 2,500

11.5.3	Advance Payment Guarantee	0.70% per quarter & part thereof or minimum NPR 2,500
11.5.4	Amendment Increase in value & Time extension	Same as issuance charge
11.5.5	Other amendment i.e. without changing expiry date and not increasing value	NPR 1,000
11.5.6	Issuance of Counter Guarantee to Other Bank	Our charge plus correspondent bank's charge and SWIFT charge of NPR 2,500
11.5.7	Amendment of Counter Guarantee within the quarter for extension, guarantee text/clause change	 USD 150 for GTEE in USD EUR 100 for GTEE in EUR GBP 100 for GTEE in GBP INR 3,000 for GTEE in INR
11.5.8	Handling of Guarantee claim	NPR 2,500 per claim
11.5.9	Commission on loan for honoring guarantee claim without limit or exhausted limit	Minimum NPR 2,500
11.5.10	Payment processing fees import under Bank Guarantee	NPR 2,000, Plus SWIFT communication charge as per 11.3.7

12. Loan Administration

Ref	Description	Applicable Charges
12.1	Credit Check Fee	 NPR 621.50 with customer's details NPR 282.50 without details to be obtained upfront.
12.2	Credit Information Fee (Within Local FIs)	NPR 1,000 per information
12.3	Issuance of Letter of Credit Line	Up to NPR 100M – NPR 500 More than NPR 100M- NPR 1,000
12.4	No Objection Letter (Within Local FIs)	NPR 2,000 per letter
12.5	Loan Against FD/NSB	Against FD - NilAgainst NSB - 0.25%
12.6	 Charge on partial release of securities Zonal registration transfer/request for new blue book 	NPR 1,000NPR 1,000

Partial release of share of Share	 NPR 100 per script, not exceeding NPR 1,000
Loan/Margin Loan	
Replacement of Fixed Asset Collateral	• NPR 5,000

Ref	Description	Corporate/ Infrastructure/Contractors Finance	Retail Financial Services
12.7	Loan Administration Fee	Working Capital Loans	Sana Byawasai Karja
		Cash Credit: 0.25%	Working Capital Loan: 0.75%
		Demand Loan: 0.25%	Term Loan:0.75%
		One-off Loan: 0.35%	Supply Finance: 0.75%
			Trust Receipt Loan: 0.75%
			Demand loan against local LC: 0.75%
			One-off Loan: 0.75%
		Trade Finance	Trade Finance
		Trust Receipt /Import Loan: 0.25%	Export Loan: 0.75%
		Demand Loan against Local LC: 0.25%	Domestic Bills: 0.75%
		Export Loan: 0.25%	Export Bills: 0.75%
		Domestic bills LCY: 0.25%	One-off Loan: 0.75%
		Export Bill: 0.25%	Term Loans
		One-off Loan: 0.35%	Commercial Vehicle Loans: 0.75%
			Laghu Udhyami Karja: 0.75%
		Term Loan	
		Term Loan: 0.50%	Consumption Loans
			Auto Loan: 0.75%
		Non – Funded: 0.25%	Home Loan: 0.75%
			Home Equity Loan: 0.75%
		Deprived Sector & Microfinance	Personal Loan: 0.75%
		Loans	2-Wheeler Loan: 0.75%
		Wholesale Loan: 0.25%	Educational Loan: 0.75%
			Loan Against Gold: 0.75%
			Lifestyle Loans: 0.25%
			Life Insurance Linked Loan: 0.25%
			Deprived Sector & Microfinance Loans
			Low-Cost housing: 0.25%
			Live Stock Loan:0.75%
			Tractor/ eRickshaw Loan: 0.75%
			Other MSME Loan:0.75%
			Laghu Karja : 0.75%
			Dhanya Krishi Karja: 0.75%
			Non-Funded: 0.25%
			Lending to Microfinance Institutions:
			Over draft: 0.50%

12.8	Note: # Loan Administration	Demand Loan: 0.50% Term Loan: 0.25% Other Loans Loan Against Shares: 0.50% on Fee under Consortium arrangement shall be as per the consortium decision. 0.15% of the loan amount
12.9	Prepayment / Swap Fee (Applicable for loan amount exceeding NPR 5,000K only)	Loan Prepayment Fee: Prepayment within 2 Years of disbursal: 0.75% of the amount being prepaid Prepayment after 2 Years but within 5 Years of disbursal: 0.375% of the amount being prepaid Prepayment after 5 Years of disbursal: 0.15% of the amount being prepaid Loan Swap Fee: Swap within 2 Years of disbursal: 0.75% of the amount being swapped Swap after 2 Years but within 5 Years of disbursal: 0.375% of the amount being swapped Swap after 5 Years of disbursal: 0.15% of the amount being swapped Swap after 5 Years of disbursal: 0.15% of the amount being swapped For amortizing loans with Fixed Interest Rate, Prepayment/Swap Fee of 0.75% shall be applicable throughout the tenure of the loan.
12.10	Commitment Fee	Revolving Limit: 0.15% per annum on unutilized revolving limit (if average annual loan outstanding is less than 60% of approved limit, commitment fee shall be recovered for the deficit % i.e., if utilization is 50% commitment fee shall be charged on 10 %). Amortizing Limit: One-time fee of 0.15% of undrawn portion of the approved amortized loan.
12.11	Facility amendment fee on Education Loan	NPR 5,000

13. Nil Charges

Ref	Description	Applicable Charges
13.1	Stop Payment of Cheque	Nil
13.2	Account Closure within Six Months	Nil
13.3	ABBS charge Deposited/Withdrawal into account other than domicile branch	Nil
13.4	Issuance of Balance Certificate	Nil
13.5	Cheque Certified "Good For Payment"	Nil
13.6	Issuance of Cheque book	Nil

13.7	Dormant Release fee	Nil
13.8	ATM cash withdrawal (On us)	Nil
13.9	Cheque Return Advice at Counter	Nil

14. Third Party Charges

Ref	Description	Applicable Charges
14.1	Blacklisting / Delisting (Loan default/Cheque Bounce)	 NPR 2,260 per listing & de-listing of the borrower with loan facility/ Cheque bounce amount below 10 million. NPR 3,390 per listing & de-listing of the borrower with loan facility/Cheque bounce amount equal/above 10 million
14.2	ECC Outward presentment fee LCY /FCY Cheques	 LCY Cheques Up to NPR 200K - Nil Above 200K - NPR 15 FCY Cheques NPR 15 (Any FCY amount) Note: ECC / transfer fee for transactions initiated by Government Institutions i.e., Ko. Lo. Ni. Ka, Village Developments, etc. is Nil
14.3	ECC charges - Outward Cheques presented through high-value/express clearing session	NPR 100 per cheque
14.4	NCHL IPS Charges LCY (Including Inter Bank Deposit) NCHL IPS Charges FCY	 Up to NPR 500 - NPR 2 Above NPR 500 to NPR 50K - NPR 5 Above 50K - NPR 10 NPR 10 (Any FCY amount) Note: Nil charges for Dividend refund payment amount up to NPR 100
14.5	NCHL Connect IPS Charges (Including Inter Bank Deposit)	 Up to NPR 500 - NPR 2 Above NPR 500 to NPR 5K - NPR 4 Above 5K - NPR 8
14.6	Real Time Gross Settlement (RTGS)	Morning Session (10.30 AM -1.30 PM): NPR 10 Afternoon Session (1.31 PM- 3.00 PM): NPR 20
14.7	Blacklist Report	• NPR 282.50
14.8	STR Notices	• NPR 565

14.9	NCHL Retrieval Charge for the period	• NPR 200
	3months to 1 year	

All third-party charges shall be taken as per actual basis. Any changes in their charges shall be applied accordingly with immediately effect.

15. Others

Ref	Description	Applicable Charges
15.1	Information Processing Fees under the Right to Information (RTI) Act	 Nil Up to NPR 1,000 per information (Depending on the complexity of sourced information)
15.2	Blacklisting Withdrawal Charges (If customer withdraw the request after issuance of 7 days' notice)	NPR 500 Per Request
15.3	Correspondence made to regulatory bodies for approval at the request of applicant	NPR 500 per correspondence

16. General Terms and Conditions

- The fees as per latest NRB Directive shall prevail all the time.
- By using or subscribing services, the customer also allows the Bank to debit applicable charges and commission from the customer's account.
- Charges/commissions are subject to change upon the Bank's discretion.
- Waivers or discounts on the commission/ charges if applicable will be agreed between the Bank and the customer before using the service.
- The charges/commission depending on the pricing structure may be one time or recurring.
- If charges/commissions are missed for whatsoever reason, the customer allows the Bank to process the charges in bulk.
- For cancellation, the customer has to follow the process as defined by the Bank. Irrespective of whether the service is used or not as long as the customer still holds a subscription, the Bank may charge the customer.
- If you have any doubts or confusion regarding the charges, customers are requested to contact our nearest branch or Customer Care Center.
- On charge related to service from third party shall be amended as advised by respective party.
- Immediate family members refer to Spouse and Children only.